

Vendor Service List: Practice Management

The Practice Management Vendors Service List includes vendors providing services or support for: 1) Operational support services, such as recurring payment processing, retail sales, online forms, business planning and document management; 2) Virtual support services, (remote functions including receptionist, bookkeeping, data management, event coordination, appointment scheduling, verification, patient intake, referrals, etc.); and 3) Clinical support services, such as online supplement dispensary, lab ordering, functional medicine patient intake, etc. For questions about these vendors, please email Contact@e3business.com.

Operational Support Services

Company	Description	Notes
ShareFile https://www.sharefile.com Secure File Sharing	HIPAA compliant online file sharing. Distribute medical records through secure email links.	Advanced \$80/mo Premium \$122/mo
Hint Health https://www.hint.com Recurring Payment Platform	Provides online site to enroll, manage and track recurring payments for plans/memberships.	Retail \$50+/mo Employer \$300+/mo
Vend https://www.vendhq.com Online POS System	Online platform to manage, process and track sales.	Lean \$69/mo Standard \$119/mo Advanced \$199/mo
Stripe https://stripe.com Merchant Service Processing	Provides multiple options for payment processing, including mobile, virtual terminals and online sites.	2.9% + 30 cents per charge
MediPay https://www.medipaycc.com Merchant Service Processing	Healthcare compliant transaction processing.	Can interface with existing practice management software.
JotForm https://www.jotform.com Online Forms	Create, manage and integrate HIPAA compliant online forms for electronic delivery to staff.	Gold \$99/mo Only HIPAA compliant option

Company	Description	Notes
BackBlaze https://www.backblaze.com Online Backup and Storage	Automated backup of computers and servers securely online. Provides online storage solutions.	\$70 annually per computer \$5 per TB/mo Servers
MetroFax https://www.metrofax.com Send/Receive Electronic Faxes	Fax from email, mobile device or web browser without a fax machine. Receive faxes electronically online.	Essential \$10/mo 550 pages Best Value \$13/mo 1050 pages Professional \$32/mo 3000 pgs
Grasshopper https://grasshopper.com Virtual Phone Number	Add a business number and virtual phone system to a personal phone, allowing two numbers on one phone to separate business calls/text. Includes virtual fax.	Solo \$26/mo Partner \$44/mo Small Business \$80/mo
Spruce https://www.sprucehealth.com Secure Messaging	Secure text messaging, video visits, after-hours answering service, care management coordination, virtual phone, virtual phone system with e-fax.	Basic \$24 user/mo Communicator \$49 user/mo
MailStore Server https://www.mailstore.com Email Archiving	Archiving email software to securely save email messages and clean out email.	\$229/year for five users
CutePDF Professional https://www.cutepdf.com Print to PDF Driver	Installs as a print driver to print to PDF, combine PDF files and edit, rearrange and delete pages.	Single License \$49.95 2-14 Licenses, \$45 each
OpenOffice http://www.openoffice.org Office Software Suite	Free office software suite for word processing, spreadsheets, presentations, graphics and databases.	Can open Microsoft files.

Company	Description	Notes
LivePlan https://www.liveplan.com Business Plan Creator	Online platform with step-by-step instructions to build an complete business plan with financials and pro formas.	Standard \$15/mo Premium \$30/mo

Virtual Support Services

Company	Description	Notes
The Office Squad https://www.theofficesquad.com/ General Virtual Assistants	Bookkeeping and accounting support or full service. COO guidance service.	\$350/mo to \$900/mo+ USA-based
Wing https://wingassistant.com/ Virtual Assistants	Receptionist, document management, email management, scheduling, event coordination and social media management.	\$499/mo (4 hrs/day) \$899/mo (8 hrs/day) \$1699/mo (16 hrs/day) US option No setup fees
Well Received https://www.wellreceived.com/ Medical Reception Services	Telephone medical reception, scheduling and live chat.	No contracts.
Virtual Gal Friday https://www.virtualgalfriday.com/ Virtual Medical Assistants	Receptionist, scheduling, reminders, billing assistance, verification and patient intake.	\$325/mo New Solo practices \$500/mo Solo (10 hrs/mo) \$920/mo (20 hrs/mo) \$1,680/mo (40 hrs/mo) US-based
MedVA https://medva.com/ Virtual Healthcare Assistants	Receptionist, scheduling, confirmations, data input, document handling, billing assistance and phone work.	\$10/hr Phillipine based

Company	Description	Notes
HelloRache https://hellorache.com/ Healthcare Virtual Assistants	Receptionist, scribe, scheduling, data entry, patient confirmations, claim scrubbing and patient questions.	\$9.50/hr No contracts/set-up fees Philippines
Virtual Gurus https://thevirtualgurus.com/ Virtual Medical Assistants	Manage referrals, scheduling, confirmations, data entry, project coordination, transcription, bookkeeping, email inbox management. Concierge tasks.	Packages start at \$350 per month. Canadian/US based
Express Virtual Assistant https://www.expressvirtualassistant.com/ Virtual Assistant Healthcare Services	Scheduling, confirmations, receptionist, data entry, claim scrubbing, document management, transcription, billing, RCM tasks.	\$8/hr Minimum \$2k x 3 months. India, Philippines, Bolivia, Columbia centers.
Dr. Catalyst https://www.drcatalyst.com/ Virtual Medical Staff	Receptionist, scheduling, patient coordinators, document management, authorizations, eligibility, RCM services, website building, maintenance and hosting.	\$11 to \$15/hr 6 mo/12 mo contracts (30 day/90 day trial) US, Philippines, India, DR, PR and Columbia.
VistaPrint https://www.vistaprint.com Printing & Marketing Material	Business cards, stationary, handouts, postcards, signs, pens and other marketing material.	Pricing varies by product
Uline https://www.uline.com Packaging, Storage and Supplies	Boxes, shipping supplies, material handling, poly bags, warehouse equipment, janitorial supplies and safety products.	Pricing varies by product

Clinical Support Services

Company	Description	Notes
Evexia Diagnostics https://www.evexiadiagnostics.com Cash pay lab platform	Online lab ordering and mobile phlebotomy for specialty labs. Custom panels for providers.	22 lab partners. Offers nutritional supplements under Evexia Nutraceuticals.
Rupa Health https://www.rupahealth.com Cash pay lab platform	Online lab ordering. Kits can be shipped to patients. Phlebotomy database for providers.	30 lab partners. Offers education for providers.
VirtualClinic https://virtualclinic.md Wholesale lab pricing platform	Online cash pay lab ordering through LabCorp.	10 lab partners. Promotes cash pay lab profit; may violate state laws.
Fullscript https://fullscript.com Online supplement dispensary	Online dispensary for supplement orders that patients can fulfill.	Some EMR interfaces. Over 400 brands. Providers can set profit margins on sales.
Wholescript https://www.wholescripts.com Online supplement dispensary	Online supplement dispensary for Xymogen and other brands. Patients can have three or more supplements sent in MedPax.	Free shipping on orders over \$200. Some EMR interfaces.
Wellevate https://wellevate.me Virtual dispensary	Online supplement dispensary	Owned by Fullscript.
LivingMatrix https://livingmatrix.com Patient management platform	Functional medicine engagement and intake software. Intake forms and IFM timeline.	\$249 setup. \$129/\$116 per mo. Offers tools for leads and referrals. Partnered with IFM.

Company	Description	Notes
Biocanic https://www.biocanic.com Patient management platform	Functional medicine engagement and intake software. Health trackers, lab uploads, intake forms and supplement protocols.	Core \$50 mo/\$480 annual Pro \$1,400 yr 1, \$480 2+ yr Add on bundles for group program and meal plans.
Heal Community https://www.healcommunity.com Health coaching partnership	Virtual health coaching platform utilizing provider group visits. Patient onboarding, engagement and support.	24-week program involving health coaches. Programs can vary in focus.
Phreesia https://www.phreesia.com Patient intake management	EMR add for appointments, registration, patient outreach and reports.	Interfaces with some EMRs.
MBody360 https://mbody360.io Patient branded app	Patient app that can be provider/practice branded to deliver, track and communicate health plans. Tracks sleep, supplements, meditation, nutrition, etc.	\$64 to \$ 249 per mo Customized nutrition plans. Group coaching tools. Video uploads.
DrCare247 https://www.drcare247.com Telemedicine software platform	Telemedicine platform with patient documentation, eRx on a branded platform.	Starts at \$15 pp pm
Keona Health https://www.keonahealth.com Customer management software	Software for triage, self-scheduling, knowledge base, messaging, patient engagement and telemedicine.	Request a quote for pricing.
Healthie https://www.gethealthie.com Customer engagement software	Patient portal, health assessments, chat, telehealth and patient engagement.	\$115 pp pm Back office features for scheduling, charting, billing.